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System Warranty Information

There is a growing and continued need in the industry for information technology systems to perform to international standards. Assurance is therefore needed in order to warrant performance over a 25 year/lifetime, with minimum downtime.

MEGAnet® as a quality, cost effective complete network solution, offers a 'peace of mind' 25 year MEGAwarranty. This allows for installation of a MEGAnet® premium solution with no additional warranty cost.

What does a MEGAwarranty cover?

- MEGAnet® components are free from defects
- MEGAnet® components meet set specification i.e. ISO/IEC 11801 (Ed. 2.2); TIA/EIA 568-C
- MEGAnet® certified system perform to international specification i.e. ISO/IEC 11801 (Ed. 2.2); TIA/EIA 568-C
- The warranty applies to permanent links only

What does a MEGAwarranty not cover?

- Unauthorised additions, alterations and repairs
- External factors not covered under warranty or applicable standards
- Acts of God

What does a MEGAwarranty require?

- Registered MEGAnet® system installer
- Pre-approved warranty site application
- MEGAnet® warranty protocols and procedures must be adhered to

What are the limitations?

Neither MEGAsystems nor the distributor of any component of the certified system will be liable for; system down-time, inconvenience, disruption of business, property damage, punitive damages, loss of profit or business or any other incidental or consequential damage caused by any failure of the certified system or any component thereof.

Products carrying a warranty against manufacturing defects in material will be repaired/replaced by MEGAsystems CC, at its discretion, providing products are deemed to be covered by the Limited Warranty.

Products damaged due to misuse, alteration, improper installation or freight handling are not covered by our Limited Warranty.

System Warranty Application Form

1. LOCATION OF MEGANET® SYSTEM

Company Name

Building Name

Office and Floor No

Street Address

Code

Postal Address

Code

Tel Cell Fax

Email

Contact Person

2. SYSTEM INTEGRATOR *(If Applicable)*

Company Name

Street Address

Code

Postal Address

Code

Tel Cell Fax

Email

Contact Person

3. INSTALLER OF MEGANET® SYSTEM

Company Name

Street Address

Code

Postal Address

Code

Tel Cell Fax

Email

Contact Person

System Warranty Application Form

4. SUMMARY OF MEGANET® SYSTEM TO BE WARRANTED

Existing MEGANet® System Warranty Yes No

If yes, provide MEGAwarranty Agreement number

Number of New WIREspeed (Copper) Links applied for

Number of New LIGHTspeed (Fibre) Links applied for

Number of New MEGAenclosures (Network Cabinets)

Number of New MEGAspeed (Active Equipment) Units

Switched Ports

Converter Ports

Date installation was completed

Date final documentation was submitted

5. SYSTEM DOCUMENTATION

The installer must submit final test results in the original file format as created by the test equipment. A copy of the said software should be made available if required. No TEXT or PDF files will be accepted. The fibre power budget must be submitted together with the Light Source and Power Meter results. Optical fibre test results must be recorded on the MEGAwarranty application form.

WIREspeed Links (Please provide a detailed list of link ID's as per test results) Detailed list has been included

LIGHTspeed Links (Please provide a detailed list of link ID's as per test results) Detailed list has been included

MEGAenclosures Labelled Detailed list has been included

MEGAspeed Serial Numbers Detailed list has been included

COPPER TESTER (Please List Brand Name and Model)

• Certifier

• Date last calibrated

OPTICAL FIBRE TESTER (Please List Brand Name and Model)

• Light Source and Power Meter

• Date last calibrated

• OTDR

• Date last calibrated

System Warranty Application Form

6. PERFORMANCE GUARANTEE *Please indicate Standard/Application relevant for this MEGAwarranty Application*

WIREspeed	<input type="checkbox"/> Class D/Category 5e	<ul style="list-style-type: none"> • Applications specified up to 100 MHz • All permanent links conform to ISO/IEC 11801 (Ed. 2.2) Class D or TIA-568-C Category 5e
	<input type="checkbox"/> Class E/Category 6	<ul style="list-style-type: none"> • Applications specified up to 250 MHz • All permanent links conform to ISO/IEC 11801 (Ed. 2.2) Class E or TIA-568-C Category 6
	<input type="checkbox"/> Class EA/Category 6E_A	<ul style="list-style-type: none"> • Applications specified up to 500 MHz • All permanent links conform to ISO/IEC 11801 (Ed. 2.2) Class E_A or TIA-568-C Category 6A
	<input type="checkbox"/> Class F/Category 7	<ul style="list-style-type: none"> • Applications specified up to 600 MHz • All permanent links conform to ISO/IEC 11801 (Ed. 2.2) Class F
LIGHTspeed	<input type="checkbox"/> OM2 (Multi Mode)	<ul style="list-style-type: none"> • All permanent links conform to ISO/IEC 11801 (Ed. 2.2) Annex F, Classes OF300, OF500 and OF2000 TIA/EIA-568-C
	<input type="checkbox"/> OM3 (Multi Mode)	<ul style="list-style-type: none"> • All permanent links conform to ISO/IEC 11801 (Ed. 2.2) Annex F, Classes OF300, OF500 and OF2000 TIA/EIA-568-B.3 and TIA/EIA-568-C
	<input type="checkbox"/> OM4 (Multi Mode)	<ul style="list-style-type: none"> • 10Gbase -SR applications specified for transmission over 400 meter links
	<input type="checkbox"/> OS2 (Single Mode)	<ul style="list-style-type: none"> • All permanent links conform to ISO/IEC 11801 (Ed. 2.2) Annex F, Classes OF300, OF500 and OF2000 TIA/EIA-568-C

7. DECLARATION

In consideration of granting of the MEGANet® System Warranty to the End User, I certify that the information on this form is complete and correct. I understand that by signing this form I am agreeing to adhere to the conditions of the MEGANet® System Warranty applicable to installation companies.

7.1 MEGANET® CERTIFIED INTEGRATOR DETAILS

Company Name

Street Address

Code

Contact Person Tel

Signature Date

System Warranty Application Form

7.2 END USER DETAILS

Company Name

Street Address

Code

Contact Person Tel

Site Location

I confirm that a MEGAnet® system was installed by the said Installer and herewith apply for a MEGAnet® system warranty (MEGAwarranty)

Signature Date

8. WARRANTY APPLICATION STATUS (for MEGAnet® use only)

Rejected or Approved?

Approved MEGAwarranty Agreement No.

Reason for Rejection

Addendum A

LIGHTSPEED TEST REPORT *Please indicate Standard/Application relevant for this MEGAwarranty Application*

1. LOCATION REFERENCE *(List both buildings for inter-building links)*

Company Name	<input type="text"/>		
Building Name	<input type="text"/>		
Office and Floor No	<input type="text"/>		
Street Address	<input type="text"/>		
	<input type="text"/>	Code	<input type="text"/>
City and Country	<input type="text"/>		
Installer Company	<input type="text"/>		

2. CABLE REFERENCES *(List all cables connected in these links)*

Cable Label ID #'s	<input type="text"/>		
LIGHTspeed Part #'s	<input type="text"/>		
Enclosure Label ID #'s	From	To	Via
	<input type="text"/>	<input type="text"/>	<input type="text"/>

3. LINK COMPOSITION

No. of Splices in These Links	<input type="text"/>
No. of Connectors in These Links	<input type="text"/>
MEGANet® Connector Part #	<input type="text"/>

Summary of Standard Terms and Conditions

(Attached for information only. Subject to change without notice.)

1. LOCATION OF SYSTEM UNDER WARRANTY

This is to certify that the MEGAnet® system from MEGAsystems installed at THE SYSTEM OWNER'S ADDRESS (hereinafter referred to as "The Customer") is covered under the terms and conditions of this warranty for every product and channel installed and satisfactorily tested according to the international and local standards outlined in Clause 6 herein below.

2. LIFETIME OF SYSTEM AND DURATION OF WARRANTY

The lifetime of the MEGAnet® system will not exceed the following time period from the date of commencement of this agreement as stated hereinabove:

- WIREspeed products 25 years
- LIGHTspeed products 25 years
- MEGAenclosures products 25 years
- MEGAspeed products 1 year

The warranty for each of these products or subsystems will therefore cease after the abovementioned time periods.

3. VALIDITY OF WARRANTY

This warranty will only be deemed valid if:

- All system components used are MEGAnet® products from MEGAsystems
- All MEGAnet® products are purchased from an authorised MEGAnet® distributor
- All MEGAnet® products have been installed by an authorised MEGAnet® installer
- New MEGAnet® products were used at the time of installation
- No damage has occurred to the MEGAnet® system or products due to: man-made or natural disasters, acts of God, power surges or faults, faults with the building or building systems, or negligent use or handling by any person or an accident beyond MEGAsystems' control after delivery to the authorised MEGAnet® distributor's carrier

4. ALTERATIONS, REPAIRS, OR ADDITIONS

This warranty does not cover any part of the MEGAnet® system installation that has been altered, repaired, modified, or extended after the commencement date of this agreement stated herein above.

A new warranty application must be submitted for any alterations, repairs, or additions to the MEGAnet® system, which must only be performed by an authorised MEGAnet® installer.

5. PRODUCT GUARANTEE

MEGAsystems warrant that the MEGAnet® products installed in the location specified in clause 1 are free of defects in materials, workmanship, and design.

6. PERFORMANCE GUARANTEE

WIRESPEED PRODUCTS

The WIREspeed channels will support any application designed for the following standards as ratified at the time of commencement of this agreement:

- ISO/IEC 11801 Class D (2002)

Specific applications supported may be listed hereunder:

- None specified

A clause a can be inserted here for extended channels over 100m in length.

LIGHTSPEED PRODUCTS

The LIGHTspeed channels will support any application designed for the following standards as ratified at the time of commencement of this agreement:

- ISO/IEC 11801 Optical Fibre Class (including IEC 61280-4, 60793-1 and 60874-1)

MEGAENCLOSURES PRODUCTS

No specific performance guarantee will apply to MEGAenclosures products.

MEGASPEED PRODUCTS

No specific performance guarantee will apply to MEGAspeed products.

7. CLAIM PROCEDURE

The Customer must submit a written MEGAwarranty Claim Application Form to MEGAsystems for any alleged defect in the MEGAnet® system, which is covered under this warranty, within seven days of the discovery and before the expiration of the warranty period stated in clause 2 hereinabove.

Claim applications will only be deemed valid if:

- A MEGAwarranty Claim Application Form is submitted to MEGAsystems as stipulated in clause 7.1 above
- All system documentation including blueprints, installation records, test reports are submitted to MEGAsystems immediately on request by MEGAsystems
- MEGAsystems or a designated representative is given access to the site to inspect the alleged defect

In the event of a dispute relating to any claim submitted by the Customer under the provisions hereinabove, the Customer must provide proof to MEGAsystems that the conditions set out in clause 3 hereinabove have been complied with in full.

8. LIABILITY

Any compensation made under this warranty is at the discretion of MEGAsystems. MEGAsystems' liability is only to the Customer and only at the location stipulated in clause 1 hereinabove. Should there be a change of ownership of the MEGAnet® system, it would be to the discretion of MEGAsystems to extend the MEGAwarranty to the new owner. The new owner must apply for the transfer of ownership in writing to MEGAsystems within seven days of purchasing the MEGAnet® system. Excluding MEGAspeed products, MEGAsystems' liability is only limited to the replacement and installation of equipment which does not fulfill the conditions in clauses 5 and 6 hereinabove. MEGAspeed products which do not fulfill the conditions of clause 5 will be repaired or replaced at MEGAsystems' discretion.

9. GOVERNING LAW

These conditions shall be governed by and construed in all respect in accordance with the law prevailing in the Republic of South Africa.