

9 First Avenue,  
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**Tel:** +27 (0) 11 452 1684  
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## Site Warranty Registration

1. Set an appointment with your MEGANet® sales representative and the MEGANet® warranty consultant before the installation commences. The MEGANet® warranty consultant will review the application and address all procedures and protocols. (copy of procedures available on request)
2. In order to certify any sites as a “MEGAwarranty site”, it is compulsory to be registered as a MEGAinstaller. MEGANet® offers a training program to all interested parties wishing to become certified MEGAinstallers. At the very least, the head designer, technician and team leaders should attend
3. Copper test equipment requirements:
  - 3.1 Copper cable Network Certifier
  - 3.2 Calibration certificate to be produced. Has to be calibrated within 12 month period
  - 3.3 Correct parameters set for
    - 3.3.1 Nominal Velocity of Propagation (NVP) – As per printing on cable sheath
    - 3.3.2 Testing standard i.e.
      - ISO/IEC 11801 (Ed. 2.2) Class D, E, E<sub>A</sub> or F
      - TIA/EIA 568-C CAT5e, CAT6, CAT6<sub>A</sub> or CAT7
    - 3.3.3 Permanent Link setting. Only permanent link testing will be considered for warranty purposes
      - Maximum length for permanent links shall not exceed ninety(90) meters regardless testing standard used
    - 3.3.4 Use the correct main and remote adaptors as they differ for different equipment brands. Should the incorrect adaptors be used, the test results will be null and void
    - 3.3.5 Carefully select a descriptive and unique range of cable ID's for no duplicate ID's will be accepted within the same MEGAwarranty. Pre setup and selection is always advised
  - 3.4 Direct terminated links will not be considered for warranties
4. Optic Fibre test requirements:
  - 4.1 A Light Source and Power Meter test is a minimum requirement
  - 4.2 OTDR traces are not acceptable for an accurate attenuation measurement
  - 4.3 Calibration certificate to be produced. Has to be calibrated within 24 month period
  - 4.4 A fibre power budget must be submitted together with the Light Source and Power Meter results
  - 4.5 Optical fibre test results must be recorded on the MEGAwarranty application form

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## Site Warranty Registration *(Continued)*

5. The installer must submit final test results in the original file format as created by the test equipment. A copy of the said software should be made available if required. No TEXT or PDF files will be accepted
6. The MEGAwarranty application form must be completed in detail and in a legible format. The MEGAwarranty application will be rejected unless the above is completed in a correct and accurate manor. The following documents must be attached to the application form:
  - 6.1 Final test results in the original file format. No exceptions!
  - 6.2 Final system drawings indicating
    - 6.2.1 Floor outlets positions
    - 6.2.2 Pathways (including risers and outdoor runs)
    - 6.2.3 Floor, building and campus distributors (equipment racks)
    - 6.2.4 Equipment rooms (data centres, service provider entrance facilities)
  - 6.3 Outlet 'ID' and labels must be printed and exact on:
    - 6.3.1 Patch panel label
    - 6.3.2 Outlet label
    - 6.3.3 Horizontal cable end (patch panel)
    - 6.3.4 Horizontal cable end (outlet)
  - 6.4 Rack drawings (labelled)
7. Only approved MEGAnet® products will be allowed for MEGAwarranty purposes. No copper clad aluminium (CCA) products will be accepted
8. All warranty applications must be submitted to your MEGAnet® warranty consultant
9. The warranty site will be inspected to evaluate and verify the application. The installation must adhere to relevant international and local standards or practices specified by MEGAsystems. We may ask you to make changes to the site in order to adhere to said standards. Failure to adhere to these requests may result in links being excluded from the MEGAwarranty or a complete rejection of the MEGAwarranty application. Under no circumstances are we obliged to provide a MEGAwarranty

NO EXCEPTIONS. THIS IS THE MINIMUM DOCUMENTATION AN INSTALLER SHOULD PRODUCE.

## Site Warranty Registration Form

### I HAVE READ THIS DOCUMENT AND UNDERSTAND IT

*In consideration of granting of the MEGAnet® System Warranty to the End User, I certify that the information on this form is complete and correct. I understand that by signing this form I am agreeing to adhere to the conditions of the MEGAnet® System Warranty applicable to installation companies as stated in paragraph 1-9, page 1-2.*

### 1. END USER DETAILS

Company Name

Street Address

Code

Contact Person  Tel

Site Location

Signature  Date

### 2. MAIN CONTRACTER (If Applicable)

Company Name

Street Address

Code

Contact Person  Tel

Signature  Date

### 3. INSTALLER DETAILS

Company Name

Street Address

Code

Contact Person  Tel

Signature  Date